

R & B Lindley
55 Church Street
Basford
Nottingham
NG6 0GA

21/7/08

Dear Sir / Madam

About ten days ago I called in because there was a noise coming from the engine which turned out to be a faulty 'tensioner' which had been fitted as part of the timing belt kit.

I would just like to thank you for the professional manner in which I was treated and especially the work by the mechanic who dealt with me who I seem to remember was called Alex. He extremely helpful and polite and dealt with the problem most efficiently even though the first replacement part was faulty. It will certainly influence my decision of whether to return to Lindleys for further work.

Yours faithfully



Ian Johnson