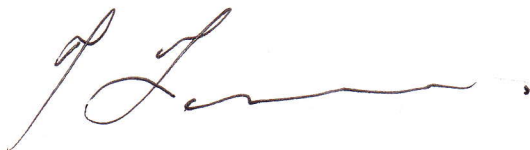


Ian Freeman

Dear Sir

I cum to Nottingham for an appointment at The Park Hospital on living my appointment my alternator belt broke I drove to my Hotel and looked on the Net for a Garage to repair it and what luck I found your Garage, I have been in the motor trade for 35yrs, 10 as a manager of a A.T.S Branch until I was medically retired i,am disabled now ,I didn't think there was still a Garages like yours about for one phone call and my troubles were over , What Customer Service out of this world so helpful I was given a chair and coffee even thaw the belt was hard to find I was out and on my way home in 2 Hrs very good price and as I say Customer Service second to nun I would like to thank you and your staff for all their help . (The Garage made me think back to happy mummeries it gets in your blood as you know) You shod be very proud of your Garage & staff, sorry to keep on but I can't say thank you enough.

Yours

A handwritten signature in black ink, appearing to read 'I. Freeman', written in a cursive style.